

# Health services for tourists provided by public institutions in the Region of Istria - Summer 2024

Pursuant to the contractual obligations with the HZZO (Croatian Health Insurance Fund), the Region's health institutions provide services both for national and foreign tourists staying in the area of the Region of Istria. Should the need for immediate medical assistance be required, all tourists are entitled to health care under the same conditions as Croatian insured parties provided they have a valid European Health Insurance Card (EHIC). Domestic tourists can access health care if they have a valid HZZO card. The following text provides information on the conditions and ways of access to health care for tourists.

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## ***\* In case of life-threatening emergencies or serious health-affecting conditions, call 194 for emergency medical assistance***

*(sudden breathing difficulties, choking on a foreign body, cardiac and respiratory arrest, loss of consciousness, sudden chest pain, spasms (convulsions), speech difficulty, weakness or paralysis of a part of the body, facial distortion, traffic accident injuries and other sudden injuries (falls from height, gunshot wounds), abnormal bleeding, electrical and lightning injuries, hypothermia, heat stroke, drowning, medicine poisoning).*

In the event of acute events occurring outside the working hours of tourist medical clinics or family doctors, emergency care is provided 24/7 by medical clinics at branch offices of the Istrian Region's Institute for Emergency Medicine.

The location of the medical clinics of the emergency healthcare service in Istria as well as all additional information can be found on the website of the Istrian Region's Institute for Emergency Medicine <https://zhmiz.hr/>.

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## ***\* In case of acute illnesses and non-life-threatening conditions...***

*(conditions for which you would normally see your doctor, such as airway inflammation, viral infections, high fever, minor burns, minor accidents, abdominal pain, back pain, etc.)*

## ***...contact a doctor for help using the Istrian Health Centres website information or visiting a tourist medical clinic.***

You can find information about the **nearest doctors (GPs)**, their contact details and addresses, including working hours, on the Istrian Health Centres website [www.idz.hr](http://www.idz.hr) (under „Ispostave“).

**Tourist medical clinics** are organized in Poreč, Rovinj, Labin, Pula and Umag in the main buildings of the Istrian Health Centres branch offices. All information about the operation of tourist medical clinics can be found on the Istrian health centers website [www.idz.hr](http://www.idz.hr) which is updated daily.

On weekdays and Saturday mornings, tourists are received by the GPs also in the branch offices of the Istrian health centers.

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***\* If you need the services of a paediatrician, gynaecologist or dentist, you can find their contact information on the Istrian Health Centres' website.***

You can find information about the **nearest paediatricians, gynaecologists and dentists**, their contact details and addresses, including working hours, on the Istrian Health Centres website [www.idz.hr](http://www.idz.hr) (under „Djelatnosti“).

On weekends and public holidays, a paediatrics and gynaecology emergency clinic are on duty at Pula General Hospital, Santoriova 24A.

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***\* If a patient has completed a medical examination and needs to be admitted to hospital...***

Pula General Hospital, situated in Santoriova 24A in Pula, manages emergencies requiring urgent diagnostic workup or urgent treatment through an emergency system comprising the Comprehensive Emergency Hospital Admission Service and the emergency clinics of the following units: Paediatrics, Gynaecology, Infectiology, Psychiatry as well as Laboratory, Transfusion and Radiological Diagnostics.

Hospital units that **DO NOT** provide emergency examinations are: Dermatovenerology, Physical Medicine, Nuclear Medicine, Pathology and Cytology.

For further information, visit [www.obpula.hr](http://www.obpula.hr).

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***\* If a patient needs an out-of-hours pharmacy, all relevant information can be found on the Istrian Pharmacies website.***

The Centar Pharmacy, Giardini 14, Pula, is open 24/7 (on duty at night-time). Working hours and addresses of all other pharmacies can be found on the website [www.istarske-ljekarne.hr](http://www.istarske-ljekarne.hr).

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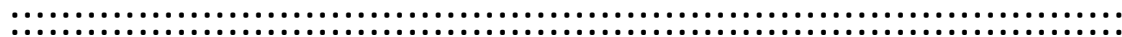
***\* If you need emergency services in the field of epidemiology and microbiology, or emergency disinfection, disinsection and rat extermination, call 112 for information about services on duty.***

For further information, visit the Istrian Region Public Health Institute website [www.zzjziz.hr](http://www.zzjziz.hr).

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***\* Patients with injuries of the locomotor system, cuts or suspected bone fracture can also receive treatment at the Martin Horvat Hospital in Rovinj.***

The Martin Horvat Hospital in Rovinj operates a medical clinic for traumatology of the locomotor system, which is open every weekday from 8:00 am to 3:30 pm. Contact numbers: +385 52 811 011 or +385 52 537 126  
For further information, visit: [www.bolnica-rovinj.hr](http://www.bolnica-rovinj.hr).



## Health services for tourists

provided by private tourist medical clinics in the Region of Istria  
Summer 2024

*\* In case of acute illnesses and non-life-threatening conditions you can also contact a private tourist medical clinic.*

TOWN	INSTITUTION	ADDRESS	Open in 2024	Opening hours	CONTACT
Pula	Poliklinika Pediatria Pula	Kumičićeva 25, Pula	From 01/04	01/04-30/06 and from 01/09 Mo, Thu 12,00-20,00 Tue, Wed, Fri 8,00 -16,00 Sa 9,00-13,00 01/07-01/09 Mo-Fri 10,00-18,00 Sa 10,00-16,00 and by agreement	<a href="mailto:info@poliklinika-pediatria-pula.hr">info@poliklinika-pediatria-pula.hr</a> +385 52 382 503
Pula	Terra Medica Clinic - Tourist Medical Clinic	Amfiteatarska 8, Pula	From 01/04	Every day 08:00 – 22:00	<a href="mailto:info@terramedica.eu">info@terramedica.eu</a> <a href="https://terramedica.eu">https://terramedica.eu</a> +385 98 410 680 +385 98 212 104
Pula	Terra Medica Clinic - Tourist Medical Clinic	Home visit	From 01/04	Every day 08:00 – 22:00	<a href="mailto:info@terramedica.eu">info@terramedica.eu</a> <a href="https://terramedica.eu">https://terramedica.eu</a> +385 98 410 680 +385 98 212 104
Pula	Health 4 U	Avenija Punta Verudela Pula	01/06 – 15/09	Every day 17:00 – 21:00	<a href="mailto:zlata.jurcec@gmail.com">zlata.jurcec@gmail.com</a> + 385 52 332 908 + 385 99 44 20 202
Pula	Health 4 U	Home visit	01/06 – 15/09	Every day 09:00 – 21:00	<a href="mailto:zlata.jurcec@gmail.com">zlata.jurcec@gmail.com</a> + 385 99 44 20 202
Fažana	Terra Medica Clinic - Tourist Medical Clinic	Holiday Centre Bi Village, Dragonja 115 Fažana	From 15/05	Every day 08:00 – 22:00	<a href="mailto:info@terramedica.eu">info@terramedica.eu</a> <a href="https://terramedica.eu">https://terramedica.eu</a> +385 98 410 680 +385 98 212 104
Fažana	Terra Medica Clinic - Tourist Medical Clinic	Home visit	From 01/04	Every day 08:00 – 22:00	<a href="mailto:info@terramedica.eu">info@terramedica.eu</a> <a href="https://terramedica.eu">https://terramedica.eu</a> +385 98 410 680 +385 98 212 104
Medulin	Health 4 U	Park Plaza Belvedere Osipovica 33 Medulin	01/06 – 15/09	Every day 09:00 – 14:00	<a href="mailto:zlata.jurcec@gmail.com">zlata.jurcec@gmail.com</a> + 385 52 332 909 + 385 99 44 20 202
Medulin		Ulica SAD 37, Medulin	From 15/05	Every day 08:00 – 22:00	<a href="mailto:info@terramedica.eu">info@terramedica.eu</a> <a href="https://terramedica.eu">https://terramedica.eu</a> +385 98 410 680

	Terra Medica Clinic - Tourist Medical Clinic				+385 98 212 104
Medulin	Terra Medica Clinic - Tourist Medical Clinic	Home visit	From 01/04	Every day 08:00 – 22:00	<a href="mailto:info@terramedica.eu">info@terramedica.eu</a> <a href="https://terramedica.eu">https://terramedica.eu</a> +385 98 410 680 +385 98 212 104
Umag	Dr. A. Wilson Practice	Monterol 18 Stella Maris Umag	15/05 – 30/09	Every day 09,00-13,00 17,00-21,00	<a href="https://ordinacija-drwilson.business.site">https://ordinacija- drwilson.business.site</a> + 385 91 / 529 5366
Umag	Dental Clinic Dr. Wilson	Monterol 18 Stella Maris Umag	15/05 – 30/09	Availability of a doctor every day 09,00-13,00 17,00-21,00	<a href="https://dental-clinic-dr-wilson.business.site">https://dental-clinic-dr- wilson.business.site</a>  + 385 91 / 529 5366
Brtonigla	Ervin Prekali General Medicine Practice	Ladin gaj 132 (Autokamp park Umag) Karigador Brtonigla	01/07- 31/08	Mon, Wed, Fri 8,00-14,00 17,00-19,30 Tue, Thu 12,00-20,00 Sat, Sun 09,00-13,00	<a href="mailto:ordinacijaladingaj@gmail.com">ordinacijaladingaj@gmail.com</a> +385 52 / 756 290
			Rest of the year	Mon, Wed, Fri 7,00-14,30 Tue, Thu 13.00-20.30	
Rovinj	Dr. Berkarić Practice -Tourist medical center	Trg na Lokvi 1 Rovinj	01/06 – 1/10	Every day 08,00 -16,00	ordinacija.dr.berkaric@gmail. com +385 99 / 409 54 66
Rovinj	Terra Medica Clinic - Tourist Medical Clinic	Maistra Camping - Polari, Rovinj	From 15/05	Every day 08:00 – 22:00	<a href="mailto:info@terramedica.eu">info@terramedica.eu</a> <a href="https://terramedica.eu">https://terramedica.eu</a> +385 98 410 680 +385 98 212 104
Rovinj	Terra Medica Clinic - Tourist Medical Clinic	Campsite Amarin, Monsena 1 Rovinj	From 15/05 .	Every day 08:00 – 22:00	<a href="mailto:info@terramedica.eu">info@terramedica.eu</a> <a href="https://terramedica.eu">https://terramedica.eu</a> +385 98 410 680 +385 98 212 104
Rovinj	Terra Medica Clinic - Tourist Medical Clinic	Home visit	From 15/04	Every day 08:00 – 22:00	<a href="mailto:info@terramedica.eu">info@terramedica.eu</a> <a href="https://terramedica.eu">https://terramedica.eu</a> +385 98 410 680 +385 98 212 104
Labin	Dr. Berkarić Practice -Tourist medical center	Trg Labinskih rudara 4 Labin	01/06 – 1/10	Every day 08,00 -16,00	ordinacija.dr.berkaric@gmail. com +385 99 / 760 83 60
Rabac	Medicus doo Rabac Medical Clinic	Kuća Valamar, Meditranska 1 Rabac		Lun-Ven 09,00 – 12,00 24/7 telephone availability of a doctor	<a href="http://www.medicus.hr">www.medicus.hr</a> <a href="https://ambulance-rabac.business.site/">https://ambulance- rabac.business.site/</a>  +385 99 / 758 70 20
Poreč	Helios MEDIC	Hotel Materada Materada 35 Poreč	Every weekend in May 01/06 – 30/09	Every day 09,00 – 17,00 On-call availability from 09:00 to 18:00 Weekends and holidays included	<a href="mailto:heliosmedic@gmail.com">heliosmedic@gmail.com</a> <a href="https://heliosmedicporec.squarespace.com/">https://heliosmedicporec.squa respace.com/</a>  +385 91 / 160 20 32
Funtana	Terra Medica Clinic - Tourist Medical Clinic	Istra Premium Camping Resort Grgeti 35, Funtana	From 01/04	Every day 08:00 – 22:00	<a href="mailto:info@terramedica.eu">info@terramedica.eu</a> <a href="https://terramedica.eu">https://terramedica.eu</a> +385 98 410 680 +385 98 212 104

Funtana	Terra Medica Clinic - Tourist Medical Clinic	Home visit	From 01/04	Every day 08:00 – 22:00	<a href="mailto:info@terramedica.eu">info@terramedica.eu</a> <a href="https://terramedica.eu">https://terramedica.eu</a> +385 98 410 680 +385 98 212 104
Poreč	Terra Medica Clinic - Tourist Medical Clinic	Home visit	From 01/04	Every day 08:00 – 22:00	<a href="mailto:info@terramedica.eu">info@terramedica.eu</a> <a href="https://terramedica.eu">https://terramedica.eu</a> +385 98 410 680 +385 98 212 104
Tar	Terra Medica Clinic - Tourist Medical Clinic	Lanterna Apartments - Sunny Resort by Valamar Lanterna 11 Tar	From 15/05	Every day 08:00 – 22:00	<a href="mailto:info@terramedica.eu">info@terramedica.eu</a> <a href="https://terramedica.eu">https://terramedica.eu</a> +385 98 410 680 +385 98 212 104
Tar	Terra Medica Clinic - Tourist Medical Clinic	Home visit	From 01/04	Every day 08:00 – 22:00	<a href="mailto:info@terramedica.eu">info@terramedica.eu</a> <a href="https://terramedica.eu">https://terramedica.eu</a> +385 98 410 680 +385 98 212 104